



 **VOLUNTARY  
RETURN HOME**

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**THINKING OF RETURNING TO YOUR  
COUNTRY? WE CAN HELP YOU.  
FEDASIL ORGANISES AND FINANCES  
YOUR RETURN JOURNEY. AND  
TOGETHER WE EXAMINE HOW WE CAN  
SUPPORT YOU IN YOUR COUNTRY OF  
ORIGIN.**

**0800 32 745 (free number)  
[www.voluntaryreturn.be](http://www.voluntaryreturn.be)**

**1**

## WHAT IS A VOLUNTARY RETURN?

It is a return to your country of origin. And it is you who makes the decision to leave. The journey is the same as that for ordinary passengers. The authorities are not informed before your arrival. You are always free to decide not to leave.

## HOW CAN I APPLY FOR A VOLUNTARY RETURN?

You can contact one of the many contact points in Belgium, talk about it with your social worker, or call the toll-free number 0800 327 45.

**2****3**

## WHO WILL ORGANISE MY RETURN?

Fedasil is responsible for coordinating the voluntary return programme. The International Organization for Migration (IOM) organises the return by plane – or by bus for some countries. The IOM and Caritas International are in charge of assistance after arrival.

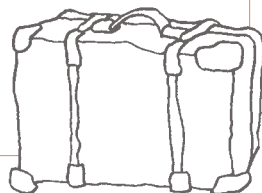
## DO I HAVE TO PAY?

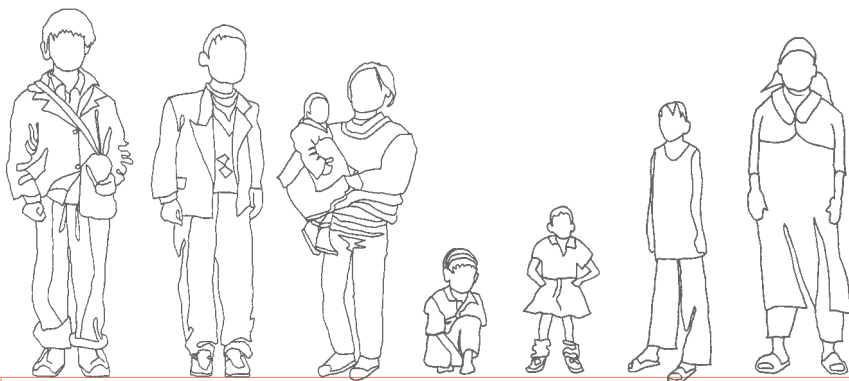
No, you do not have to pay. Fedasil pays for the plane or bus ticket, as well as for transport to the airport or the station. You have to collect your own travel documents at the consulate and you will receive a refund for it when you leave.

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## HOW MUCH LUGGAGE CAN I TAKE WITH ME?

You must comply with the airline or bus companies' luggage restrictions: do not exceed the number of bags per person, or the maximum weight. Therefore, you have to limit yourself!





## IS THE JOURNEY ACCOMPANIED?

6

Yes, on departure in Belgium, a person from the IOM gives you your plane ticket and any allowance, and accompanies you to the border checkpoint. If you want and if possible, another person will be there upon arrival in your home country. You will be asked to carry an IOM plastic bag so that you can be recognised.

## LIFE IS NOT EASY IN MY COUNTRY; WHAT SUPPORT CAN I RECEIVE?

We work with local partners in your country who can help you with your reintegration. This may involve setting up your own business, covering your medical costs, supporting your employment. This assistance is not granted to everybody, each case is different. Please ask your contact person which type of assistance you can get. Also, a return allowance is generally provided before departure.

7

**BRUSSELS**

**Fedasil Return Desk in Brussels**  
**1000 – rue d'Arenberg 8**  
**02 897 53 00**  
**Mon to Fri, 9.30 am – 12 pm;**  
**or by appointment**  
**www.voluntaryreturn.be**

**CAW Brabantia (Caritas)**  
 1210 – Rue de la Charité 43  
 02/229 36 11  
 8.30 am – 11.30 am  
 www.caritas.be

**Centre Social Protestant**  
 1050 – rue Cans 12  
 02/500 10 13  
 By appointment  
 www.csp-psc.be

**Solidarité Socialiste (SES0)**  
 1060 – rue de Parme 26  
 02/533 39 84  
 Mon & Wed, 2 pm – 4 pm;  
 Tue & Thu, by appointment  
 www.sesoweb.org

**Association Européenne Russophone**  
 1050 – Clos du Parnasse 3/i  
 0496 96 75 15 (by appointment)  
 www.bfro.be

**LIÈGE**

**Fedasil Return Desk in Liège**  
**4000 - Quai de la Batte 10**  
**04/340 20 85**  
**Mon to Thu, 9.30 am – 12 pm;**  
**or by appointment -**  
**www.voluntaryreturn.be**

**Aide aux Personnes Déplacées**  
 4020 – rue Jean d'Outremeuse 93  
 04/342 14 44  
 Mon, Wed, Thu & Fri, 9 am – 12 pm  
 www.aideauxpersonnesdeplacees.be

**Cap Migrants**  
 4020 – rue de Féтинne 98  
 04/222 36 16  
 Mon, Tue, Wed & Fri, 8.30 am – 12.30 pm  
 (by appointment)

**VERVIERS**

**Espace 28**  
 4800 – rue de la Colline 18  
 087/34 10 53  
 Mon & Thu, 9 am – 12 pm;  
 Tue, 1.30 pm – 4.30 pm  
 www.espace28.be

**EUPEN**

**Info-Integration - Belgisches Rotes Kreuz**  
 4700 - Hillstraße 7  
 087/76 59 71  
 Tue, 10 am – 12 pm; Wed, 2 pm – 4 pm;  
 or by appointment  
 www.info-integration.be

**MONS**

**Aide aux Personnes Déplacées**  
 7000 – rue des Belneux 4  
 0478/02 19 90  
 Thu, 9 am – 11.30 am  
 www.aideauxpersonnesdeplacees.be

**CHARLEROI**

**Fedasil Return Desk in Charleroi**  
**6000 - Boulevard Frans Dewandre 1 A**  
**071/64 49 17**  
**Mon to Thu, 9.30 am – 12 pm ;**  
**or by appointment**  
**www.voluntaryreturn.be**

**Accueil et Promotion des Immigrés**  
 6000 – rue Léon Bernus 35  
 071/31 88 70  
 Mon & Wed, 9 am – 12 pm  
 www.apicharleroi.be

**BRAINE-LE-COMTE**

**Aide aux Personnes Déplacées**  
 7090 – rue Pierre Damien 14  
 067/63 60 29  
 Thu, 9 am – 11.30 am  
 www.aideauxpersonnesdeplacees.be

**NAMUR**

**Aide aux Personnes Déplacées**  
 5000 – rue Saint-Nicolas 84  
 081/83 39 51  
 Wed, 9 am – 12.30 pm;  
 Thu, 2.30 pm – 4.30 pm  
 www.aideauxpersonnesdeplacees.be

**Centre Immigrés Namur - Luxembourg**  
 5000 - Place d'Illon 13  
 081/22 42 86 – Tue & Thu, 1 pm – 4.30 pm

**LUXEMBOURG**

**Centre Immigrés Namur-Luxembourg**  
 06/129 25 18 – www.cinl.be

**Marche-en-Famenne 6900**  
 Avenue du Monument 8A1  
 Thu, 9 am – 12.30 pm

**Bertrix 6880**  
 rue de la Gare 20  
 Mon, 9 am – 12.30 pm

**Arlon 6700**  
 l'Espace Didier 42  
 Thu, 9.30 am – 12.30 pm

**PERWEZ**

L'Hirondelle ASBL  
 1360 – Rue de la Station 28  
 081/34 34 36  
 Lu au ve, 9h-12h

**GHENT**

**Fedasil Return Desk in Ghent**  
**9000 – Koopvaardijlaan 3**  
**09/225 42 29**  
**Mon to Thu, 9.30 am – 12 pm;**  
**or by appointment**  
**www.voluntaryreturn.be**

**ANTWERP**

**Fedasil Return Desk in Antwerp**  
**2018 - Lamorinièrestraat 137**  
**0471/27 00 89 or 0476/96 43 91**  
**Mon to Thu, 9.30 am – 12 pm,**  
**or by appointment**  
**www.voluntaryreturn.be**

**CAW Antwerpen – Adviescentrum**  
 2060 – Lange Stuivenbergstraat 54-56  
 03/235 34 05  
 www.pscantwerpen.be

**MECHELEN**

**Steunpunt Asiel & Migratie vzw**  
 2800 – Sint-Romboutskerkhof 1 A  
 015/34 07 88  
 Mon, Tue & Fri, 1 pm – 4 pm;  
 Tue & Thu, 9.30 am – 12 pm & 1 pm – 4 pm  
 www.vluchtelingendienst.be

**LEUVEN**

**Vluchtelingenonthaal CAW Oost-Brabant**  
 3000 – Redingenstraat 6  
 016/46 49 61  
 Mon & Wed, 9 am – 11.30 am  
 www.cawoostbrabant.be

**OSTEND**

**Onthaal Welzijn Oostende**  
 (CAW Noordwest Vlaanderen)  
 8400 – Hospitaalstraat 35  
 059/59 21 21  
 Mon to Fri, 9 am – 12 pm  
 www.cawnoordwestvlaanderen.be

**BRUGES**

**Algemeen Onthaal Brugge**  
 (CAW Noordwest Vlaanderen)  
 8000 – Riddershove 8  
 050/44 57 00  
 Mon to Fri, 9 am – 12.30 pm  
 www.cawnoordwestvlaanderen.be

**SINT-NIKLAAS**

**CAW Oost Vlaanderen**  
 9100 – Gasmeterstraat 81B  
 078/15 03 00  
 Mon to Fri, 9 am – 12 pm  
 www.cawoostvlaanderen.be

**KUURNE**

**Buurt Initiatieven Kuurne**  
 8520 – Kerkstraat 24  
 056/32 53 12 or 0486 93 15 25  
 8 am – 4.30 pm  
 www.bikvzw.be

**CAW LIMBURG**

www.cawlimburg.be  
 Pelt 3900 - Burg. Laenenstraat 7/14  
 011/64 05 00  
 Sint-Truiden 3800 - Kazernestraat 34  
 011/68 86 00  
 Hasselt 3500 - Rozenstraat 28  
 011/85 99 20  
 Genk 3600 - Molenstraat 60B  
 089/36 36 25